Parent Forum Meeting Minutes: Wednesday 15th November 2017

1. School Gateway - Parent Pay

The main feature of this system is that you can make online payments (for your child's lunch for example) via the smartphone app or website, reducing the amount of cash children will need to carry at any time. You will also be able to view your child's school meal balances and top them up at any time.

This service is only available to parents who we have a valid mobile number and email address for.

You can access the School Gateway through the app or website.

What you need to do now:
1. Go to www.schoolgateway.co.uk or download the School Gateway app.
2. On the website or the app, please select 'New User' and enter your email address and mobile telephone number - you have registered with the school.
3. The system will send a PIN code to your phone; please enter this PIN code and your account will be activated to you.

The minimum amount parents can pay online is £20 - this is because each transaction costs the school 16 pence.

Feedback from parents who are already using the parent pay app is very positive.

2. Celebration of Success Day

Feedback from parents is really good. Parents mentioned they would like to see all their child's work books in all subjects and suggested a follow up review meeting later on in the year.
Parents suggested a space on the school website for CSD.
Targets set on CSD will be sent out to parents.

3. Parental Engagement

Parents are happy with the way the school communicates via email and text messaging.

All parents need to provide their email addresses to the school so that in the near future the aim is for parents to receive all messages from school through the School Gateway App in replace of email and text messaging.

4. Roads around the School

Parent enquired about more barriers being put up along the roads around the school.

5. Year 9 - GCSE Booklet

Parent/Student information on choosing GCSE's. Parents will be sent out an information booklet early in the new year.

Next Parent Forum: **Wednesday 10th January 2018**
9.15am - 10.15am